

Cancellation Policy

We are committed to providing you with exceptional care. Unfortunately, when one of our patients cancels without giving sufficient notice, they prevent another patient from being seen.

We kindly ask you to give us 24 hours' notice to cancel or reschedule your appointment, to allow us to relocate the appointment and for you to avoid incurring a late cancellation fee.

LATE CANCELLATION FEES are now in place

Please be aware that you should cancel within 24 hours we will ask you to pay 50% of your treatment fee. If you do not attend your appointment without giving notice you will be asked to pay the full amount of your treatment fee, also, we will ask you to pay full fee in advance of your next appointment should you rebook.

DEPOSITS

We take 50% deposits for some treatments: (MSK, Orthotics, Nail Surgery, Verrucae Needling, Shockwave Therapy). These are non-Refundable.

Thank you

From all of the team at Cockermouth Chiropody/Podiatry Ltd